" A Culture of Excellence"

Remote Server Monitoring

Remote Management remote Server Monitoring watches over key parts of the Server that can cause most hassle, and alerts our technical support to any issues so we can address them fast, before they become big problems causing costly downtime. By centralizing monitoring of all Servers on the Remote Management Dashboard, we get a holistic view on all IT equipment and quickly prioritize support needs.

Server security

- Safeguard business information from malicious attack by ensuring Antivirus/Malware Software is bang up to date

- Check that Server Backup runs successfully and help ensure data is safe

- Monitor Patch Management Status (WSUS) ensuring critical updates are installed so that servers are protected against compromise

- Receive alerts to Unauthorized Logins so you can prevent dictionary attacks on your network

Hardware and disk

Keep hardware costs to a minimum, and prevent costly downtime:

- Ensure your Servers' RAID disk subsystem is functioning 100% and replace disks before valuable business data is lost

- Keep on top of relevant hardware performance such as Server Fan Speed and Temperatures, Uninterruptable Power Supplies (UPS), Power Supplier, External Disks, and more.
  Remotely monitor all aspects of performance

Get alerted to performance bottlenecks or problems with critical server resources, so you can fine tune or upgrade server components and keep running smoothly.

- Disk Space

- Drive Space

- Disk Space Consumption

- Folder and File Sizes

- Windows Services

- Start stopped services through the Dashboard

- Exchange Server

- Performance: Processor Health, Memory Usage, Network Interface, Physical Disk

Server roles/applications

Check your customer's server is fulfilling the roles it's configured for email, web server, DHCP/login server, and database server.

Business critical applications and bespoke software

Check custom applications and interfaces to monitor applications most important to the business using Event Log Checks or File Size check.